

DIGITAL TRANSFORMATION for North American Retail Client



### **Key Details**



**❖** Users: 500+

❖ Industry: Retail Market

Location: North America

❖ Tech: Model-Driven & Canvas Apps, SharePoint, Power Automate

### **Challenges / Objectives**



- ❖ No integration between ERP and retail stores
- Manual billing & invoicing
- Poor customer self-service experience

## **Solution Implemented**

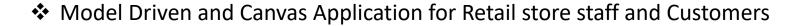
- ❖ Integration with D365 F&O for live inventory
- ❖ Point of Sale (POS) application for staff & customers
- ❖ Notification system using Power Automate
- Payment gateway integration

Discovery

Analysis

Develop

### **Solution Implemented**





Single Database shared across all application



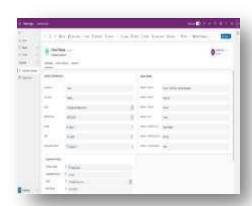
SharePoint for Billing and invoicing documents

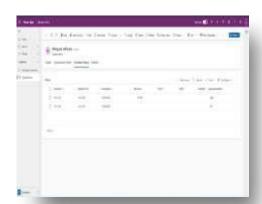


❖ Power Automate for integration with finance system and payment gateway

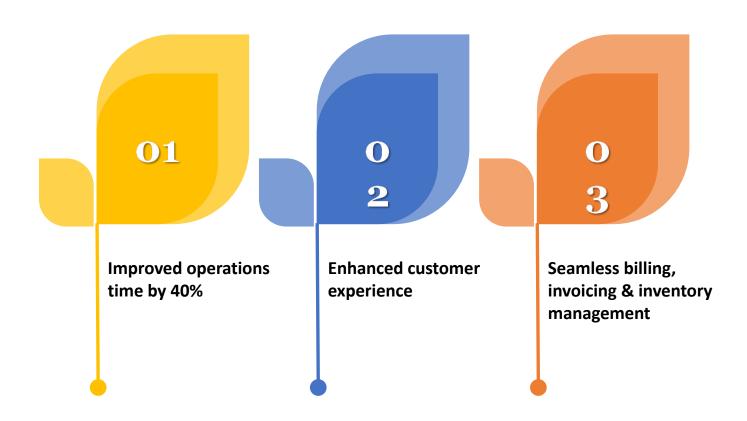








#### Benefits



# Thank You!!